



PHP's Adult ACA Wellness Visit Program Outbound Calls

Part of PHP's Adult ACA Wellness Visit Incentive Program is to conduct outreach calls to Members in ACA-compliant plans to assist them in choosing a Primary Care Provider and scheduling an appointment.

Beginning April 2, 2018, SPHAnalytics (SPHA) will begin conducting outbound calls to PHP Members in ACA-complaint plans. The outbound call will consist of helping the Member obtain a Primary Care Physician (PCP) and scheduling a Wellness Visit. The representative from SPHA may contact your office with the member on the phone to help schedule a Wellness Visit. It's important for all PHP members to have an annual Wellness visit and we appreciate your cooperation. If you have any questions, please contact your Provider Relations Team at 517.364.8316 or 517.364.8323 or send email inquiries to PHPProviderRelations@phpmm.org