Meet Your Provider Relations Team

PHP Provider Relations is your connection to PHP. Avesta, Amanda H., Jessica, Rachel, Amanda L.D., and Bethany are available for training in your office, by webinar, or at Physicians Health Plan. It is our goal to assist with any of your needs, address any issues you may come across, and ensure your office is kept up to date on PHP news, procedures, and changes.

Provider Relations Email: <u>PHPProviderRelations@phpmm.org</u> Provider Relations Fax: 517.364.8412 Customer Service: 517.364.8500 or 800.832.9186 (toll-free) (8:30 a.m. to 5:30 p.m. EST, excluding major holidays)

PHP provides easy-to-use online tools, including the MyPHP Provider Portal, available for self-service review on claims status, eligibility inquiries, and general benefit information. PHP Provider Relations is available to assist in registering and training your office for the MyPHP Provider Portal, including the EZ authorization/Referral Tool, which is available inside the portal.

Provider Portal: PHPMichigan.com/MyPHP

Our team is available for all your training needs. Sign up for any scheduled upcoming training, by visiting <u>PHPMichigan.com/Providers</u> and selecting "Training Opportunities."



Amanda Hanks Provider Relations Coordinator



Jessica Azzinaro Provider Relations Coordinator



Avesta Johnson Sr. Provider Relations Coordinator



Rachel Peterson Provider Relations Coordinator



Bethany Dumond Provider Relations Supervisor



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